



## **Wait Staff – Waitress and Waiters**

### **Job Posting**

Naranj is a new, family oriented, middle eastern cuisine restaurant opening shortly at a prime location in Waterloo. We will provide a high-quality dining experience for our customers, based on the quality of our ingredients and the excellence of our cooking and food presentation. Combined with the extraordinary dedication to customer service, we will inspire customers to come back again and again. We will be in a high-volume traffic area, opposite one of Waterloo's busiest large malls.

We are looking for wait staff – waitresses and waiters – to join our customer service team. We have a variety of wait staff opportunities available. We will create a “family” like environment in our working team and are looking for individuals who want to work with us over the long run.

### **How to Apply**

**Send your resume and a brief covering note telling us why you are the right person for this exciting role to [naranjresume@the-right-talent.ca](mailto:naranjresume@the-right-talent.ca)**

**You can find out more about Naranj and its other job openings at:**

**[www.the-right-talent.ca/naranj](http://www.the-right-talent.ca/naranj)**

**The Right Talent is working with Naranj's Owner to build Naranj's great team.**

**We will be running 2 job fairs in the next weeks Check the above web page for more information.**

**Pass the news onto your friends and work colleagues.**



### Wait Staff Responsibilities

1. Show customers to their seats when requested to by Hostess
2. Present our variety of menu options to customers in an accurate and organized manner
3. Advise on the best food and drink choices for each customer and answer questions
4. Take food and drink orders from customers
5. Deliver customer food orders to the kitchen and drink preparation areas in a timely fashion
6. Collect prepared dishes and drinks from the kitchen and drink preparation area and deliver them to the table deftly and accurately
7. Attend to the tables and guarantee compliance to cleanliness standards
8. Check the quality of the final servings and inform the chefs / drink preparation staff of any visible issues
9. Prepare and delivery accurate customer bills
10. Take customer credit card / debit card payments using the appropriate equipment.
11. Work with other wait staff as a member of a team
12. Work diligently to achieve outstanding service quality



### Experience and Background Requirements

1. Proven work experience as a server, wait staff team member
2. Ability to build relationships with colleagues and customers and ensure mutual satisfaction
3. Customer-oriented and planning skills
4. Outstanding people skills – ability to create a customer service experience which motivates customers to return to our restaurant
5. Ability to interact in a friendly and organized manner with customers that consist of family groups, including children of all ages
6. Patient and friendly with demonstrated experience in customer service issue problem solving
7. Good physical condition, ability to work on your feet during your entire shift
8. High school diploma; training in a culinary school an added asset
9. Food safety training / certification will be a plus